

# 5 YEAR GUARANTEE

Glasindustrien · August 2009

## Between The Glass supplier:

Name \_\_\_\_\_

Address \_\_\_\_\_

Town \_\_\_\_\_

## and The Window manufacturer:

Name \_\_\_\_\_

Address \_\_\_\_\_

Town \_\_\_\_\_

Based on approved installation system as per drawings :

nos. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

and (x)

Letter of approval dated \_\_\_\_\_

Glasindustrien's installation rules

Dato: \_\_\_\_\_

Glasindustrien and the Window manufacturer (in the following referred to as "Partners") enter herewith into this agreement (The guarantee agreement) with view to increase the protection of the consumer, in relation to windows manufactured by the Window manufacturer using insulation panes from members in Glasindustrien.

## 1. Background for the agreement:

1.1 Glasindustrien is an organisation that amongst other things, take care of the industrial interests of the IGU manufacturers selling insulation panes in Denmark.

1.2 Glasindustrien has established a special guarantee, (Garantiordningen) that lay down minimum standards for the IGU manufacturing members guarantee obligations. In this connection a guarantee fund has been established. This fund covers claims under the guarantee in cases where the member has been declared bankrupt.

## 2. The guarantee content.

2.1 The period of cover in Glasindustriens "Garantiordning" 5 years from the production date, shown on the spacer bar, for IGU's produced under the Guarantee and used by the Window manufacturer in the production of IGU's installed in the factory, subject to the IGU's complying with the conditions in 2.1.1. And are installed according to 2.1.2.

2.1.1 The IGU's shall be manufactured under license to GTC certificeringsordningen Insulating Glass Units or a similar and equal production control.

2.1.2 The IGU's must be installed in accordance with Glasindustriens installation rules. If the IGU's are installed in accordance with an alternative system, it is a condition for the Guarantee, that Glasindustriens Installation Committee has approved the system in writing and it thus can form the basis for the extended guarantee. When a member in Glasindustrien, on behalf of a customer "Window manufacturer" request it, Glasindustrien will cover the costs in connection with the approval of the customers installation system.

2.2 Before Glasindustrien decides if the claim is justified, the Window manufacturer is obliged to inspect the claim and send a rapport to Glasindustrien. The respective IGU manufacturer is entitled to conduct a separate inspection and make a rapport for use in a final decision. Replacement units will only be delivered to the address as shown on the original delivery note.

2.3 The partners in paying due regards to good marketing practice, are entitled to refer to the extended guarantee or part thereof in connection with the company's marketing activities.

### 3. The termination of the guarantee.

- 3.1 The guarantee agreement can be terminated by either of the partners with 6 months notice.
  
- 3.2 If Glasindustrien change or revise the guarantee or if the Window manufacturer makes changes to his installation system as stated in 2.1.2, the partner shall give the other partner 6 months prior notice.

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For the Glass supplier

For the Window manufacturer

For Glasindustrien

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